



METIVision v1.0.14 Release ("Build 14")

RE: METIVision version 1.0.14 Update is Available Online

Dear Valued Customer:

METI is excited about your use of our products and your continued support of our company. Our primary goal is to provide you with quality service and the highest level of customer support.

METI has recently released an update to its METIVision software (Version 1.0.14). This update will be made available via the online update process included with METIVision or via a download installer package available from the METI.com website (http://www.meti.com/mymeti_upgrade.htm).

This update includes:

- New support for exporting and importing complete simulation recordings
- New support for importing Gaumard simulation log files
- New support for simulation view Pan-Tilt-Zoom controls
- Improved audio management controls
- Improved networking integration
- Improved PTZ controls for Axis 215 and Axis 233D cameras
- Addressed date and time setting issues
- General system performance and reliability enhancements

Thank you for your continued support of METI. If you need assistance, please call METI Customer Support at 866.462.7920 ext. 3 (North America), 941.342.5605, or email us at support@meti.com. Instructions are attached for installation of this release.

Cordially,
Jerry J. Cantrell

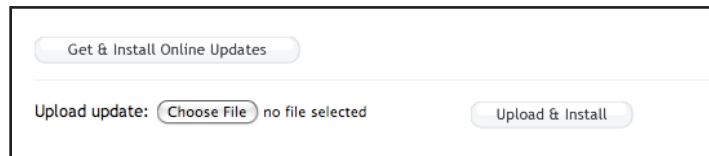
A handwritten signature in black ink, appearing to read "Jerry J. Cantrell", with a date "2008" written below it.

Director of Customer Support

Online Update Procedure

This update is for METIVision users whose console is connected to the Internet and have version 12 installed.

1. Connect a computer to an available camera port on the METIVision console.
2. Perform steps 1 to 4 on the METIVision Setup map.
3. Log in to the METIVision Setup screen by entering the address `http://1.1.1.1/console/` into the address bar of your web browser.
4. Locate the Update field on the METIVision Setup screen.
5. Click on the **Get and Install Online Updates** button.



The text “Update in progress...” shows below, indicating the update is active.

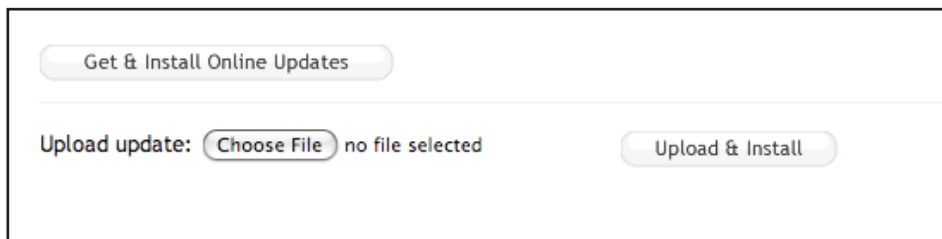


6. Exit from the METIVision Setup screen by closing the web browser. The update process takes approximately five to 10 minutes depending on the Internet connection speed.
7. To confirm the update is complete, click on the About box on the METIVision sign-on page. The current METIVision version is displayed.

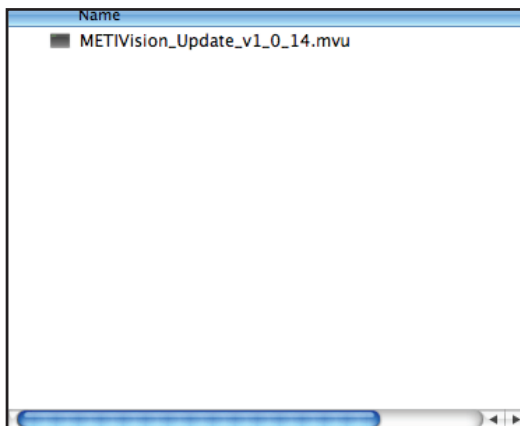
Downloadable Update Procedure

This update is for METIVision users running version 12 or higher.

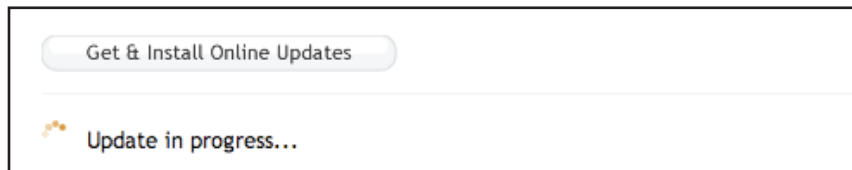
1. Connect a computer to an available camera port on the METIVision console.
2. Perform steps 1 to 4 on the METIVision Setup map.
3. Log in to the METIVision Setup screen by entering the address <http://1.1.1.1/console/> into the address bar of your web browser.
4. Locate the Update header on the Setup page.
5. Click on the **Choose File** button.



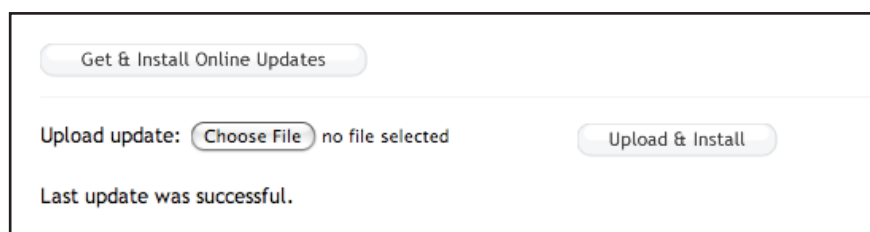
6. Select the METIVision Update File and select **Choose**.



The text “Update in progress...” shows on the screen, indicating the update is active. This process takes approximately five to 10 minutes.



Once the update is finished, the message “Last Update was Successful” is displayed.



7. Exit from the METIVision Setup screen by closing the web browser.
8. To confirm the update is complete, click on the **About** box on the METIVision Login screen. The current METIVision version is displayed.